



California Governor's Office of Emergency Services (Cal OES)

**INFORMATION ON HOW TO FILE A COMPLAINT REGARDING
BILINGUAL SERVICES RECEIVED AT THE CAL OES**

By law, persons with limited English-speaking skills should have equal access to federally-funded programs and activities.

You have the right to file a formal complaint regarding the bilingual services you received from a representative of Cal OES.

If you are not satisfied with the bilingual services you have received, fill out and submit the form and all pertinent additional information to: Cal OES EEO Office, 3650 Schriever Avenue, Mather, CA. 95655.

To receive a response to your complaint, be sure to provide your name, address, telephone numbers (home and cell), e-mail address and other contact information so we may contact you. We will respond to complaints within thirty (30) days from the date complaint is received.

If you prefer, you may make an anonymous complaint.

If you have any questions, call (916) 845-9527 or (916) 845-8454.