The Four C’s of VOAD

- *Cooperation*—treating members as partners
- *Communication*—sharing of information
- *Coordination*—working together, not competitively
- *Collaboration*—working together to achieve specific goals
Katrina served as a strong reminder of the importance of working together.
The scale of the catastrophe was so large...
...no one organization could even begin to fill people’s needs.
National VOAD

* National VOAD (NVOAD) is a coalition of recognized national voluntary organizations active in disaster.
* Its mission is to foster more effective service to people affected by disasters.
* NVOAD and other VOADs encourage, support and facilitate the delivery of disaster services by their members.
* NVOAD and other VOADs do not themselves deliver response and recovery services.
National VOAD

* 50 Member Organizations
  * National in scope, mostly faith-based
  * Include American Red Cross, Southern Baptists, The Salvation Army
* State-level VOADs in 50 States and 5 US Territories
* National government partner is FEMA
* Founded in 1971, following Hurricane Camille (1969)
California’s State VOADs

* California has two State-level VOADs:
  * Southern CA VOAD (SCVOAD)
    * Covers counties of Imperial, Kern, Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Luis Obispo, Santa Barbara and Ventura
  * Northern CA VOAD (NorCal VOAD)
    * Covers the remaining 48 counties!
Local VOADs

- Structured similarly to NVOAD and State VOADs
- Membership reflects local community
- Support mission of NVOAD and State VOADs
Pre-Disaster Activities

* Communication and coordination with local and state government partners
* Conduct regular membership meetings
* Facilitate information sharing among members
* Provide education, training and exercises for members
* Support members’ organizational preparedness
* Facilitate interagency response planning
Post-Disaster VOAD Activities

- Communicate and coordinate with member organizations, local, state, and federal partners on event
- Coordinate with state Voluntary Agency Liaison (VAL) on applicable disaster assistance programs
- Participate in community meetings and long term recovery efforts
- Identify member organizations capabilities and resources to help meet specific needs of the community
Post-Disaster VOAD Activities

* Secure support from key partners
  * Local VOAD—has knowledge of community and access to local resources
  * NorCal VOAD—provides support and access to resources through organization contacts
  * State VAL (Cal OES)—helps in a state-declared or federally-declared disaster
  * FEMA Voluntary Agency Liaison (VAL)—provides information and support in a federally-declared disaster
VOADS in California

Alameda
Contra Costa
Del Norte
Fresno
Humboldt
Kern
Los Angeles
Marin
Mendocino
Orange
Riverside
Sacramento
San Bernardino
San Diego
San Luis Obispo
San Francisco
Santa Barbara
Solano
San Mateo
Santa Clara
Sonoma
Ventura