

**Meeting Minutes**  
**State 9-1-1 Advisory Board**  
**Special Meeting**  
**April 30, 2015**  
**Sacramento, CA**

**MEMBERS PRESENT**

Karen Wong, California Governor's Office of Emergency Services (CalOES)  
Charles Cullen, California National Emergency Number Association (CALNENA)  
James W. Mele, California State Sheriffs' Association (CSSA)  
Nathan Trauernicht, California Fire Chiefs Association (CFCA)  
Lesli J. Wilson, California Fire Chiefs Association (CFCA)  
Jaime Young, California National Emergency Number Association (CALNENA)  
Scott Howland Designee for Scott Silsbee, California Highway Patrol (CHP)  
Chris Herren, Designee for Edward Bonner, California State Sheriffs' Association (CSSA)  
David Wilson Designee for Sam L. Spiegel, California Police Chiefs Association (CPCA)

**MEMBERS ABSENT**

Charles Berdan, Association of Public-Safety Communication Officials (APCO)  
Michael Langston, California Police Chiefs Association (CPCA)

**SUPPORT**

William Anderson, California Governor's Office of Emergency Services (CalOES)  
Paul Dumetz, California Governor's Office of Emergency Services (CalOES)

**WIRELESS ACCURACY**

Ms. Wong asked for the LRPC to provide their recommendation.

Mr. Herren informed the State 9-1-1 Advisory Board the Long Range Planning Committee (LRPC); Working Group will work with stakeholders to create a Statement of Work. The LRPC will submit the Statement of Work to the CA 9-1-1 Branch who will then solicit two vendors Public Safety Network (PSN), and Direct Technologies (DT) to provide the requested reports within 30 days after the release of the Statement of Work.

Ms. Wong requested a list of people who participated in the Working Group meetings as well as the subject matter experts. Ms. Wong would like to recognize all participants that have contributed.

Ms. Wong requested current Shape Files be used for the project.

Mr. Howland asked "how does the recommendation provided align with providing a solution for the holes in the system that has been identified"? California Highway Patrol (CHP) has access to information in ECaTS. ECaTS currently provides the required information for CHP. What's the new system going to provide that we are not getting already?

Mr. Herren informed the State 9-1-1 Advisory Board CHP is currently using a BETA application within ECaTS. The BETA version has been rolled out to only a few PSAPs.

Ms. Young - PSAPs do not have access to all information within ECaTS.

Mr. Trauernicht – The individual access is limited between the PSAP and the County Coordinator. Access to the Information and applications within ECaTS need to be available to all PSAPs.

Mr. Wilson – Is this new technology within ECaTS or is something that has been implanted in the last few weeks?

Mr. Howland – It's a tool that is already paid for in the current contract and currently being used within CHP. It provides a wealth of data and has allowed CHP to accomplish the required tasks.

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Mr. Cullen – The provided solution needs to be an automated system, and training will need to be provided to the PSAPs on the application and the resources that are currently available.

Ms. Wong – We have been working internally on projects to help improve accuracy. The CA 9-1-1 Branch has a contract in place that allows for development of the current services to meet the needs of the PSAPs.

Mr. Anderson informed the Board there are multiple reports that have been created and currently in test for the PSAPs. Mr. Anderson asked to provide a presentation at the May 13, 2015 State 9-1-1 Advisory Board regarding the ECATS BETA project currently in use by CHP and Routing Accuracy.

Mr. Trauernicht – PSAPs should have access to all statewide reports within ECATS.

Mr. Anderson - The reports currently in BETA can be provided to all PSAPs.

Ms. Wilson – Are there issues with PSAPs equipment accessing data?

Mr. Anderson - Equipment should not be an issue.

Ms. Young – How can both vendors be used at the same time?

Mr. Wilson – Can PSAPs use PSN right now and provide an end user review of the services they provide?

Ms. Wong – We can roll out DT tomorrow with the BETA program. PSN will require an amendment to the current contract to allow access by the State CA 9-1-1 Branch.

Mr. Cullen – The Work group recommendation is to conduct a trial of PSN and DT to allow time for the Office to review both vendors at no cost to the State.

Mr. Trauernicht. PSAPs need access to the reports, the same access level as the CA 9-1-1 Branch, CHP and County Coordinators. PSAPs need to view and take access on the reports without delay of waiting for assistants from another provider like the County Coordinator Task Force (CCTF) and the CA 9-1-1 Branch.

Ms. Wong agreed with Mr. Trauernicht.

Ms. Wong requested that Text to 9-1-1 and PSAPs not taking wireless calls be add to the March 13, 2015 State 9-1-1 Advisory Board agenda.

Ms. Wilson requested to use PSN and DT concurrently.

Ms. Wong asked the Board if they want to move forward with providing the BETA version of DT solution to PSAPs. Mr. Cullen requested to include a training component for the PSAPs.

Mr. Cullen Motioned - Adopt the recommendation of the LRPC, Working Group Wireless 9-1-1 Routing recommendations and request Budget support for the 30 day pilot.

Mr. Cullen's Motion carried. (Recorded Votes)

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Mr. Mele - I  
Mr. Cullen - I  
Mr. Trauernicht - I  
Mr. Howland - I  
Ms. Young - I  
Mr. Wilson - I  
Ms. Wilson - I  
Mr. Herren - I

***Unanimous Vote***

Jaime Motioned - Implement the ECaTS BETA application reporting to all PSAPs and have a report on the implementation status at the next State 9-1-1 Advisory Board meeting. Mr. Trauernicht amended the motion and requested to have the CA 9-1-1 Branch provide reports to PSAPs quarterly.

Jamie's Amended Motion Carried. (Recorded Votes)

Mr. Mele - I  
Mr. Cullen - I  
Mr. Trauernicht - I  
Mr. Herren - I  
Ms. Wilson - I  
Mr. Howland - I  
Mr. Wilson - I  
Ms. Young - I

***Unanimous Vote***

Mr. Wilson Motioned - The State look at renewing AT&T PSN Red Project contract and provide information on cost and how long it will take to implement the contract. The information will need to be provided to the State 9-1-1 Advisory Board by the May 13, 2015 meeting.

Mr. Wilson's Motion Carried. (Recorded Votes)

Mr. Mele - I  
Mr. Cullen - I  
Mr. Trauernicht - I  
Mr. Herren - I  
Ms. Wilson - I  
Mr. Howland - I  
Mr. Wilson - I  
Ms. Young - I

***Unanimous Vote***

Mr. Trauernicht - Significant steps have been taken today to implement changes short-term, mid-term and long-term.

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Ms. Wong – The LRPC and Working Group have done excellent work and have provided great support to the State 9-1-1 Advisory Board and CA 9-1-1 Branch.

**PUBLIC COMMENTS**

Kurt Warner, Public Safety Network

**ADJOURNMENT**

DRAFT