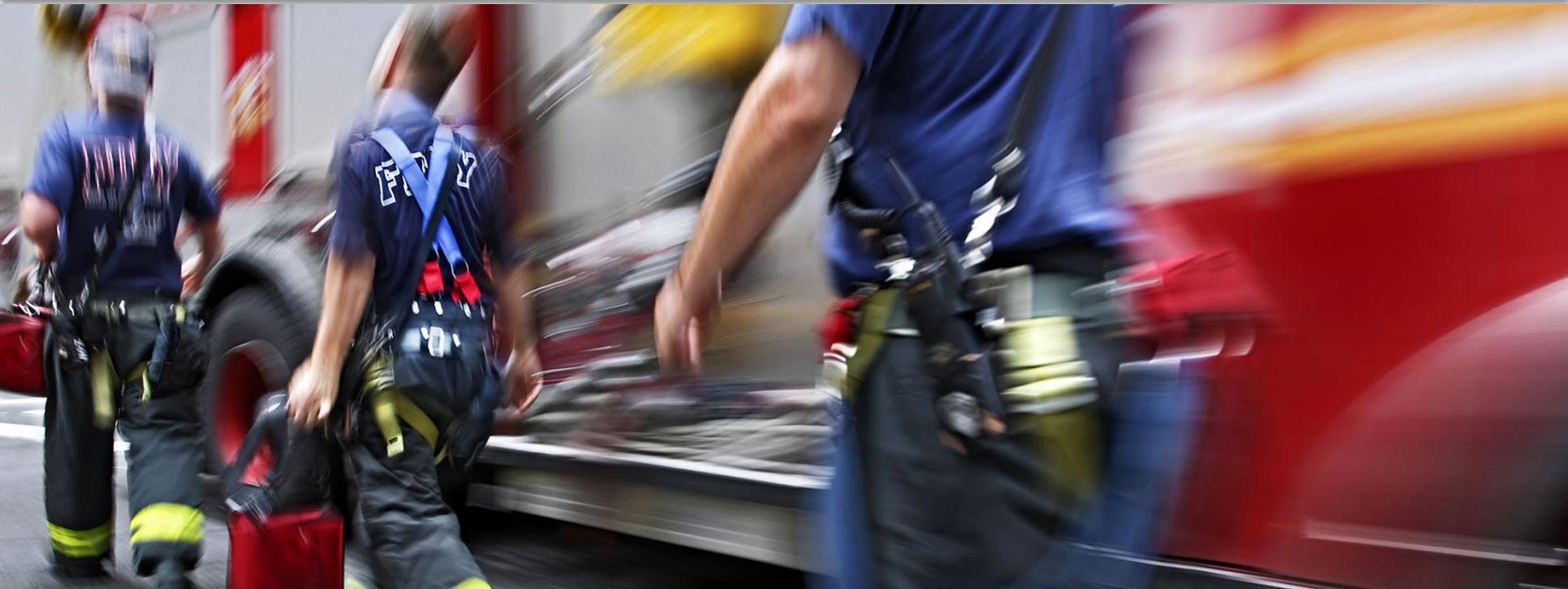




FIRSTNET TOWNHALL MEETING

Michael J. Berthelot, President & CEO

August 13, 2014



SAVING LIVES. PROTECTING PROPERTY.

ABOUT MISSION MANAGER, INC.

- **Leading provider of cloud-based incident management software**
 - Helps first responders save lives and property
 - Improves efficiency and effectiveness of missions and daily operations
- **Headquartered in Poway, Calif.**
 - Subsidiary of Vigilys, Inc.
- **Acquired MM Product in Feb. 2014**
 - Developed as “freeware” by First Responder
 - More than 1,300 registered users
 - Used in all 50 states; 20 countries
 - Available in 80 languages
 - Assisted in approx. 5,000 missions
- **Re-launched on July 14, 2014**
 - Improved infrastructure & security
 - Dedicated technical support staff & training
 - Transitioned to subscription-based model



USERS AND MISSIONS

• Users

- Fire Departments
- Search and Rescue Teams
- Sheriff and Police Departments
- Emergency Operation Centers
- Security Providers
- Animal Rescue Organizations
- Civil Air Patrol

• Mission Types

- Natural Disasters
 - Fires, Earthquakes, Tornadoes, Floods, etc.
- Missing Persons
- Aircraft Accidents
- Investigations / Evidence Searches
- Searches / Rescues / Recoveries
- Evacuations
- Marathons / Parades
- Training Events



Animal Rescue	CERT Response
Down Aircraft	Earthquake
Evacuation	Evidence Search
Flooding	Generic
HAZMAT Response	Law Enforcement
Lost Person	Picnic
Public Outreach and Preparedness	Red Cross Support
Severe Weather	Tornado
Training	Urban Search and Rescue
Warrant Service	Water Rescue
Wilderness Search and Rescue	Wildfire

MAJOR FEATURES

- Designed for use in team operations
- Highly secure, backed-up robust database
- Round-the-clock backups
- Runs in the cloud; no dedicated hardware required
 - Operates on all major web browsers
 - Runs on laptops, smartphones & tablets
- Streamlines/ automates reporting processes
- Real-time situational awareness for multiple users
- Based on three core principles:
PREPARATION. READINESS. EXECUTION.



PHASE 1: PREPARATION

• Team Members

– Manage and Track:

- Contact information with photos
- Medical information
- Certifications & expiration dates
- Personal equipment
- Issued gear

• Team Equipment

– Manage and Track:

- Vehicles, radios, weapons, etc.
- Track maintenance schedules and assigned personnel



PHASE 3: EXECUTION

- **Create the Mission**
 - 20 pre-set missions or customize
 - Command post locations, objectives, weather info, comms frequencies, etc.
- **Personnel Check-In**
 - Active member log-in upon arrival
 - View certifications and availability
 - Add guests as needed
- **Drag & Drop Team Building**
 - Create teams with click of the mouse
- **Subject Information**
 - Enter missing person's or suspect's info
 - Export information as flyers
- **Real-Time Messaging**
 - Emails, SMS text, voice (or all three)
 - Filters: Entire team or specific members



Selected | Configuration | Documents | Equipment | Logs | Maps | Members | Messages | Mission Report | Links | View Keeper

Member	Rank
<input checked="" type="checkbox"/> Asyle, Terry	Member
<input checked="" type="checkbox"/> Bond, Dave	Member
<input checked="" type="checkbox"/> Boyd, Sam	Member
<input checked="" type="checkbox"/> Davis, Chris	Member
<input checked="" type="checkbox"/> Davis, Larry	None
<input checked="" type="checkbox"/> Deal, Jackson	Member
<input checked="" type="checkbox"/> Flock, Greg	Member
<input checked="" type="checkbox"/> Johnson, Tommy	Recruit
<input checked="" type="checkbox"/> Kennedy, Chris	Recruit
<input checked="" type="checkbox"/> Miller, Cole	Member
<input checked="" type="checkbox"/> Mitchell, Jerry	Member
<input checked="" type="checkbox"/> Neider, Greg	Member
<input checked="" type="checkbox"/> Ochs, Louie	Member
<input checked="" type="checkbox"/> Rasmussen, Kris	Member
<input checked="" type="checkbox"/> Smith, Pete	None
<input checked="" type="checkbox"/> Walker, Brian	Member
<input checked="" type="checkbox"/> Thompson, Eric	Coordinator
<input checked="" type="checkbox"/> Thompson, Mark	None
<input checked="" type="checkbox"/> Wagner, Pete	Member
<input checked="" type="checkbox"/> Webster, Tom	Member
<input checked="" type="checkbox"/> Wilson, Markus	Member

Sort By

- Agency
- Rank
- Medical Level
- Name # Last

Show Only

- CAPT
- USAF
- USMC
- USN
- Tech Rescue Spec
- Helicopter Qualified
- Confined Space
- Qualified
- Field Qualified
- Fall Fed Qualified

Unit:

Message: Chars left for this email: 10

From Name: **Return Email Address:**

EMERGENCY TRAFFIC

Staging Located @

Receiving Located @

More personnel needed.

Message Categories

Outgoing

Sent to:

PHASE 3: EXECUTION

(Continued)

- **Field Info**
 - Document field conditions
 - Photos appear on mission maps
- **Robust Mapping Functions**
 - Base layers & 110+ overlays
 - Topography, aviation, weather, earthquake fault lines, natural hazards, hospitals, fire stations, Indian reservation boundaries, etc.
 - Map Elements
 - Drop markers on map (i.e., command post location, staged equipment, lost subject)
 - Area Sectioning
 - Use polygons, circles & pies to create team assignments and triangulate locations
 - Tracking
 - Draw tracks of teams in the field
 - Smartphone tracking app



COMMUNICATION

- **Event & Radio Logging**
 - Every event logged and recorded
- **Timekeeping & Mileage**
 - Assign & track tasks: Training, PR events and equip. maintenance
- **Reports & Forms**
 - Generate automated reports from mission data (event logs, clue logs, radio logs, etc.)
 - Provides accurate data for legal compliance and reimbursements
- **Team Debriefs**
 - Export mission data for lessons-learned



Members	Hours	Start Date	End Date	Category	Mileage	Activity
Aspin, Terry	1	27/09/2014	27/09/2014	Training	54	P1 Job Training
Brown, Louise	7	27/09/2014	27/09/2014	Subst Mission	52	P1 Spas/Rescue clinic
Moyle, Colin	1	27/09/2014	27/09/2014	Subst Mission	21	P1 Unit Meeting
David, Carlis	7	27/09/2014	27/09/2014	Subst Mission	5	P1 Cleared Skills equipment
Dean, Jackson	1	27/09/2014	27/09/2014	Subst Mission	8	P1 Emails to unit regarding training
Moyle, Colin	1	27/09/2014	27/09/2014	Subst Mission	27	P1 Job Training
Kennedy, Diane						
Miller, Dawn						
McIntosh, Jerry						
Mathis, Gary						
Smith, Louise						
Reynolds, Keith						

Print Agency Report
Export Agency Data
Print Member Report
Export Member Data

Total Hours: 7
Total Miles: 14

Edit Range Start Date: 27/09/2014
End Range End Date: 27/09/2014

HOW FIRSTNET WILL HELP

- **Solves connectivity issues for first responders in remote areas**
 - Opens broad range of applications
 - Allows technology deeper in the field; expands reach
 - Perfect partner for Mission Manager





THANK YOU!

www.missionmanager.com



SAVING LIVES. PROTECTING PROPERTY.