



9-1-1 Branch Notice 2013-08
EXPIRATION: When Superseded or Rescinded

Date: November 25, 2013

To: ALL 9-1-1 CALIFORNIA COUNTY COORDINATORS
ALL PUBLIC SAFETY ANSWERING POINT (PSAP) MANAGERS

SUBJECT: RESCINDING OF 9-1-1 OFFICE MEMO 06-03, USE OF AUTOMATIC RE-BID FOR PHASE II WIRELESS CALLS

In 2006 the California 9-1-1 Emergency Communications Branch (CA9-1-1 Branch) issued memo 06-03 recommending PSAPS not utilize the automatic rebid function of the customer premise equipment (CPE) to update Phase II information. This was due to concerns over the audio of the 9-1-1 caller being blanked out during the rebid process and rebid requests overloading the Automatic Location Identification (ALI) database.

The CA9-1-1 Branch in discussion with the wireless service and ALI providers has re-evaluated the use of the automatic re-bid for retrieving Phase II information. The wireless service and Automatic Location Identification providers have confirmed that the Audio Blanking and overloading of the ALI Data Base is no longer a concern.

Effective immediately CA9-1-1 Branch Memo 06-03 is rescinded. To improve the acquisition of Phase II information with a 9-1-1 call, the CA9-1-1 Branch strongly recommends the use of the automatic rebid function. This choice is still at the discretion of the PSAP manager. If additional information is received in regards to this issue it will be forwarded to the PSAP managers by the CA9-1-1 Branch.

If you have any questions, please contact your assigned CA9-1-1 Branch consultant. Contact information is available at the 9-1-1 website: <http://www.calema.ca.gov>.

William D. Anderson, Branch Chief (Interim)
California 9-1-1 Emergency Communications Branch

Attachment

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