



State 9-1-1 Advisory Board Meeting



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California Public Utilities Commission

February 19, 2014





Presentation Overview

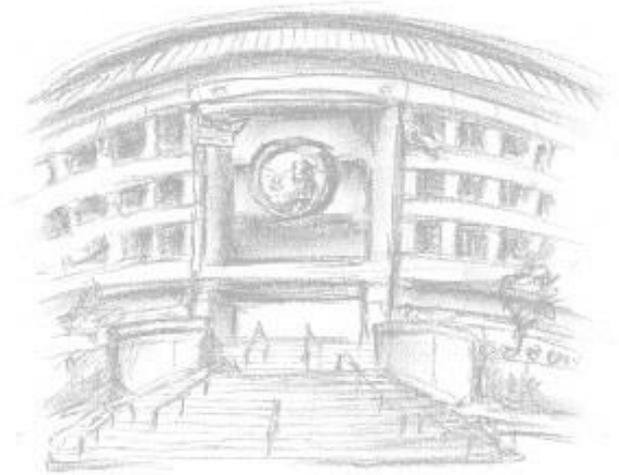
- CPUC Overview
- Communications Division
- Nexus with 9-1-1





About the CPUC

- Californians spend more than \$59 billion annually for services from industries regulated by the CPUC.
- Headquartered in San Francisco with offices in Los Angeles and Sacramento.
- 1,000 Employees: Including Engineers, Analysts, Lawyers, Auditors, Support
- Five Governor-appointed Commissioners serve staggered six-year terms:



Michael R. Peevey
President



Carla J. Peterman



Mike Florio



**Catherine J.K.
Sandoval**



Michael Picker





CPUC Mission

The CPUC serves the public interest by protecting consumers and ensuring the provision of safe, reliable utility service and infrastructure at reasonable rates, with a commitment to environmental enhancement and a healthy California economy.



We regulate utility services, stimulate innovation, and promote competitive markets, where possible, in the communications, energy, transportation, and water industries.





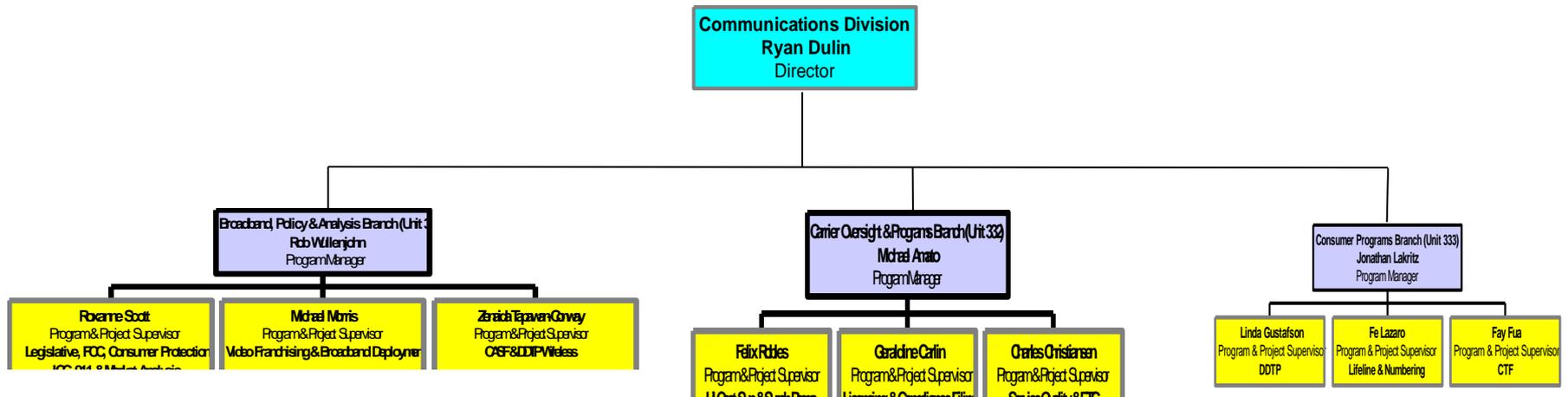
COMMUNICATIONS DIVISION

- Assist the Commission in promoting the availability of advanced telecommunications networks
- Ensure affordable, universal access to necessary services
- Develop clear and fair regulations
- Review utility compliance and protecting the public interest
- Program Management of Six Public Purpose Programs





Communications Division 2013 Org Chart



- Oct 2013 - 73 Employees





Consumer Programs Branch

Consumer Public Purpose Programs:

- California LifeLine
- California Teleconnect Fund (CTF)
- Deaf and Disabled Telecommunications Program (DDTP)
- Numbering & 2-1-1





Carrier Oversight & Programs Branch

Carrier Universal Service Programs:

- California High Cost Fund A (CHCF-A)
- California High Cost Fund B (CHCF- B)

Carrier Oversight Areas:

- Licensing/Registration: authority to operate
- Advice Letter Processing: new tariff and change requests
- Eligible Telecommunications Carrier Certification
- Service Quality Oversight
- Surcharge Collections Monitoring
- General Rate Case Reviews
- Scenic Highway Compliance Reviews





Broadband, Policy & Analysis Branch

- Broadband Deployment
 - California Advanced Services Fund (CASF)
 - Digital Infrastructure Video Competition Act (DIVCA)
 - Broadband Availability Map and ARRA Grant
- Public Safety (9-1-1) and Consumer Protection
- Federal Matters
- Market Analysis
- State Legislation





NEXUS WITH 9-1-1

- Universal Service
 - Free and reliable access to 9-1-1
- Service Quality (CPUC General Order 133-C)
 - Restore telephone service within 24 hours 90% of the time
- 9-1-1 Tariff Filings
- 9-1-1 Call Routing (Public Utilities Code 2892)





NEXUS WITH 9-1-1(Cont.)

- Multi-line Telephone Systems(MLTS)
- Back-up Power Requirements
- Broadband Deployment and Adoption
 - California Advanced Services Fund and California Teleconnect Fund
 - Digital Infrastructure and Video Competition Act of 2006
- TDM  IP Transition





Thank you!
For Additional Information:
www.cpuc.ca.gov
www.CalPhoneInfo.com

