

Meeting Minutes
State 9-1-1 Advisory Board
February 18, 2015
Sacramento, CA

MEMBERS PRESENT:

Karen Wong, Governor's Office of Emergency Services, Public Safety Communications (PSC)

Scott Howland Designee for Scott Silsbee, California Highway Patrol (CHP)

David Wilson, Designee for Sam L. Spiegel, California Police Chiefs Association (CPCA)

Charles Berdan, Association of Public-Safety Communication Officials (APCO)

Charles Cullen, California National Emergency Number Association (CALNENA)

James W. Mele, California State Sheriffs' Association (CSSA)

Nathan Trauernicht, California Fire Chiefs Association (CFCA)

Michael Langston, California Police Chiefs Association (CPCA)

Lesli J. Wilson, California Fire Chiefs Association (CFCA)

MEMBERS ABSENT:

Edward Bonner, California State Sheriffs' Association (CSSA)

Jaime Young, California National Emergency Number Association (CALNENA)

STAFF PRESENT:

Paul Dumetz, Public Safety Communications (PSC)

William Anderson, Public Safety Communications (PSC)

Monica McGrath, Public Safety Communications (PSC)

Wes Nitta, Public Safety Communications (PSC)

Dana Earl, Public Safety Communications (PSC)

Phillip Killion, Public Safety Communications (PSC)

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I. CALL TO ORDER

- Ms. Wong called the State 9-1-1 Advisory Board to order.

II. APPROVAL OF NOVEMBER 2014 MEETING MINUTES

- November 2014 Meeting Minutes approved.

III. UNFINISHED BUSINESS

- **Legislative Update**

- No updates

- **Wireless Routing**

- Mr. Berdan provided the Working Groups review of the Wireless Routing Issues currently impacting California and the assessment of what is required to fix the issue.
- The LRPC recommend reaching out to vendors to pursue what technology is available to the State of California today. Mr. Reich representing Public Safety Network provided public comment requesting that any solution provided by vendors included independent verification and validation of new cell sectors as part of the solution.
- Mr. McGrew retired Fire Chief for the City of Santa Barbara provided comment requesting action on implementing a solution in regards to Wireless Routing Accuracy.
- Ms. Wong agreed to conduct a Vendor Day event at the Association of Public-Safety Communication Officials Western Regional Conference in Sacramento.

- **Wireless Accuracy**

- Ms. Wilson requested this item remain on the agenda as a standing item.
- Mr. Trauernicht requested to have an app-type demonstration (Hack-a-thon) from Application developers. Ms. Wong informed him she would contact California Technology Agency and see if the request would be possible.

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- Mr. Trauernicht requested the CA 9-1-1 Branch look into contacting Wireless Service Providers directly and ask them to provide a solution to the issue of Wireless Routing Accuracy.
- Mr. Trauernicht had general questions regarding what is the Federal Communications Commission (FCC)'s stance on Wireless Routing Accuracy. Ms. Wong informed him that she would reach out to Admiral Barnett and request that he provide more information regarding the FCC's recent decision and reasoning regarding wireless routing accuracy.
- Mr. Warner with Public Safety Network informed the State 9-1-1 Advisory Board that Public Safety Network started collecting data in 2008 that shows in real time where new towers have been activated.
- Ms. Wilson requested information regarding the CalNET 2 contract and if it can be used by the County Coordinators and California Highway Patrol to procure services from Public Safety Network.

IV. REPORTS

- **CALIFORNIA 9-1-1 EMERGENCY COMMUNICATIONS BRANCH (CA 9-1-1 Branch) - William Anderson**
 - Provided the Wireless 9-1-1 Deployment document to the Board. Currently 9 Public Safety Answering Points (PSAPs) are not taking wireless calls. Mr. Langston requested the CA 9-1-1 Branch provide information on why the 9 PSAPs are not taking their wireless calls and provide the information back at the next meeting. Ms. Wong agreed and said she will have the CA 9-1-1 Branch provide the information to the Board members by email before the next meeting.

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- Provided the State 9-1-1 Advisory Board the Active Task Document and informed the Board if any changes are required to please contact Paul Dumetz.
- Provided the State Emergency Telephone Number Account (SETNA) Fund Condition Statement and informed the Board the document gives this year's income, plus the projected incomes for the SETNA Fund over the next 2 years.
- The CA 9-1-1 Branch is working with San Bernardino County, Butte County, and parts of Riverside County in rolling out Text-to-9-1-1 to 28 PSAPS.
- The 9-1-1 Education and Awareness Project created to assist PSAPs in educating the public on the proper use of 9-1-1 is coming to an end. The CA 9-1-1 Branch is waiting on the final report from Ogilvy Worldwide.
- The Request for Offer (RFO) for Transitioning California to Next Generation 9-1-1 was released and the CA 9-1-1 Branch has received and is currently reviewing the bids. This will be a 2 year contract to develop the transition plan.
- The CA 9-1-1 Branch is working to finalize the specifications for the Request for Proposal (RFP) for the new procurement Central Premise Equipment (CPE) and Next Generation 9-1-1 Services contract. The RFP will allow PSAPs to buy CPE equipment and allow the State to purchase Next Generation 9-1-1 equipment to support the transition to Next Generation 9-1-1.
- ESI Net online is scheduled to be activated June 2015.
- The Northeast California, Imperial County and Ventura County Projects have been completed. Three projects are still in work, the Pasadena Ring Project, Mendocino County Project and the Ventura Proof of Concept.
- **Long Range Planning Committee (LRPC) - Chris Herren**

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- The LRPC had discussion regarding PSAP closure and consolidation and what to do with the equipment afterwards. This discussion on PSAP consolidation will be tabled for a later date.
- The LRPC finished the final recommended edits to the Warren Act. The document will be provided to stakeholders as a request for comments and brought back to the Board once complete. The LRPC expects to collect the information by April 1, 2015.
- **FirstNet Update – Sue Plantz**
 - The 6th FirstNET Town Hall was held on January 28, 2015 In Humboldt California. Sue Swenson, Chair for FirstNET was able to attend the meeting.
 - The FirstNET in California Roadmap can now be accessed on the Public Safety Communications website.
 - Friday, February 22, 2015 the State Point of Contacts will conduct a webinar to review the data collected to start preparing for the RFP and the State Consultation Plans.
 - The CalOES FirstNET State Consultation Package was uploaded to the website on January 23, 2015.
 - Ms. Plantz informed the Board she is working with the CA 9-1-1 Branch to chart over 26 Million 9-1-1 calls and have them plotted on a map. Ms. Wong said she will make the map available to the State 9-1-1 Advisory Board at the next meeting.
- **County Coordinator Task Force (CCTF) – Tracy Kessler**
 - The CCTF is working in conjunction with the Working Group regarding Wireless Routing.

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- The CCTF provided support and information to the CA 9-1-1 Branch regarding the California 9-1-1 Education and Awareness Program and participated in the pilot program from start to finish.
- The Southern California County Coordinator Forum will be held May 5, 2015 and will be hosted by Verdugo Fire.

V. PRESENTATION

- Alicia Fuller, CA 9-1-1 Branch – Call Data Record Information.
- William Anderson, CA 9-1-1 Branch – Text to 9-1-1.
- Mr. Trauernicht requested that the office look at the possibility of the third party app development. He requested PSC hold a “Hack-a-thon” and have them create an application to solve the issues 9-1-1 is experiencing with Text to 9-1-1. Ms. Wong informed him she will reach out to the California Technology Agency to see if they can host this type of event.

VI. CLOSED SESSION

- Outage Report - CLOSED SESSION after vote pursuant to G.C. Section 11126(c)(18)
- Review of detailed information regarding outage notifications.

VII. NEW BUSINESS

- LRPC Next Steps will be discussed during the May 2015 meeting.

VIII. AGENDA ITEMS FOR FUTURE MEETINGS

- Workgroup Text to 9-1-1 Best Practices
- Workgroup Potential Routing Technology
- NIST Presentation
- OES Cyber Security Task Force Presentation
- County Coordinators Workload

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IX. ANNOUNCEMENTS

- None

X. PUBLIC COMMENTS

- Public Safety Network, Don Reich
- Retired Chief, Warner McGrew

XI. ADJOURNMENT

DRAFT